



COUNSELLING CONFIDENTIALITY

- ◆ A confidentiality policy is necessary to safeguard the well-being of the client.
- ◆ Treating with confidence means not revealing any information disclosed to any other person or public medium except those who counsellors rely on for professional support and supervision.
- ◆ Counselling is not a private activity between client and counsellor.
- ◆ Mind has a duty to protect the client, the counsellor, the credibility of Mind in Croydon and society at large.
- ◆ In very rare cases, the principle of confidentiality may be breached. For example, if a client is considered to be a real risk to him/herself or others. If a decision to disclose information is taken the client will be informed. It must be stressed that this is a very rare occurrence.
- ◆ In the unlikely event of a client losing consciousness or becoming seriously ill whilst on Mind in Croydon's premises, the staff of Mind in Croydon reserve the right to disclose the client's name and address to the emergency services and any other relevant person(s).
- ◆ If you need any more information, please ask your counsellor in the first instance.
- ◆ A full copy of the Mind in Croydon Confidentiality Policy is available on request or by visiting: <http://www.mindincroydon.org.uk/policies.asp>.